

CONFERENCE SPEAKERS & MODERATORS - Day 1



Robert (Bob) Armstrong, FCILT, CITP

Bob Armstrong is president of the Chartered Institute of Logistics and Transport in North America and president of his own consulting firm Armstrong Trade & Logistics Advisory Services Inc. Bob has over 45 years of experience in the fields of global supply chain management, international trade, cross border logistics and customs regulations and procedures.

Bob has extensive involvement in the marine industry on the St. Lawrence Seaway-Great Lakes marine highway and served 8 years on the Board of Directors of the St. Lawrence Seaway Management Corporation.

Bob also served as Chair and Treasurer on the Board of Directors of the Ontario Chamber of Commerce.



Deputy Minister, Transport Canada, Michael Keenan

Michael Keenan was appointed Deputy Minister of Transport on March 14, 2016.

Michael has extensive experience in management and economic analysis and policy development in the Government of Canada.

Before Transport Canada, Michael served as the Associate Deputy Minister at Natural Resources since 2013.

Before that, at Environment Canada he was responsible for strategic policy development, economic analysis, coordination of federal/provincial relations, and the Federal Sustainable Development Strategy. He also served as the Vice-President of Organizational Leadership at the Canada School of Public Service and as the Director General of Economic Analysis at Agriculture and Agri-Food Canada, where he also chaired the Organisation for Economic Co-operation and Development (OECD) Committee of Agriculture. Earlier in his public service career, Michael worked in the federal Privy Council Office, at Finance Canada and at the British Columbia Ministry of Finance. Michael holds a B.A. (Honours) from Saint Francis Xavier University and an M.A. in economics from Queen's University.



Deborah Flint, President and Chief Executive Officer, Greater Toronto Airports Authority

Deborah Flint joined the Greater Toronto Airports Authority as President and Chief Executive Officer in February 2020, following more than 4 years as CEO of Los Angeles World Airports and 24 years serving in executive roles in the aviation industry.

At Los Angeles World Airports, Deborah initiated the \$14-billion modernization of its terminals, runway improvements, and a comprehensive transit program that includes roadway improvements and an intermodal transportation facility.

As a recognized leader within the international and U.S. aviation community, Deborah serves as a member of the Airports Council International board, appointee to the U.S. DOT Drone Advisory Committee, and Chair of the Oversight Committee of the Transportation Research Board's Airport Cooperative Research Program. Beyond the airport industry, she has served on the Board of the Federal Reserve Bank and is a Director of the Honeywell Corporation. She's featured in a Harvard Business School Case Study and participates in related class lectures.

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Dr. William Anderson, Director Cross-Border Institute at University of Windsor, CMILT

Dr. Bill Anderson received his doctorate in Geography from Boston University in 1984. From 1983 to 1998 he was a member of the Geography faculty, director of the Institute for Energy Studies and an associate member of the Department of Civil engineering at McMaster University. From 1998 to 2008 he was a professor in the Department of Geography and a lead researcher in the Center for Transportation Studies at Boston University. He arrived at the University of Windsor in July 1, 2008 as Ontario Research Chair in Cross-Border Transportation Policy and founding director of the Cross-Border Institute (CBI). CBI's research, outreach and educational activities are focused of the movement of goods, people and services across the Canada-US border and other international land borders.

Dr. Anderson's expertise is in border operations, technology and policy; freight transportation and supply chain; international trade and business; Canada-US economic integration; and regional economic development. At the CBI he leads a multidisciplinary team studying border traffic flows, the economic impact of border infrastructure, big data analysis of Global Positioning System data, cross-border customs and immigration and other topics with the common goal of making borders work better.



Robert Cresswell, Manager of Rail Operations and Fleet, Normerica Inc.

Mr. Cresswell is an experienced Rail Industry Manager who has more than two decades of transportation industry association experience. Between 1998 and 2003, Robert joined CP in roles such as Mechanical Services, Fleet Distributor (Intermodal) and Operations Coordinator (Transload Facilities).

Between 2003 and 2011, Robert joined RailAmerica Inc. as Marketing and Sales Manager, Consolidated Fasfrate as National Account Manager and Synergex Corporation as Director of Sales/National Distribution Manager. He joined CN in 2011 and served as National Account Manager for three years.

Between 2015 and 2020, Robert joined Altec as Regional Account Manager, Herc Rentals as National Account Manager and Rain Cardon Inc. as North American Railcar Distribution & Fleet Management.

Robert joined Normerica Inc. as Manager of Rail Operations and Fleet this year.

Mr. Cresswell holds a Bachelor of Commerce, Financial Accounting / B2B Sales & Marketing from McMaster University.

CONFERENCE SPEAKERS & MODERATORS - Day 2



Paul Charles Miller, M.Sc.E., P.ENG., ICD.D, CMILT, P.LOG

Paul Miller is a subject matter expert in transportation, logistics, safety management, and regulatory affairs. He is also an experienced Board member with a background in governance and strategy development.

Over a 34-year career, Miller held progressively responsible leadership roles at Canadian National Railway Company (CN), in Operations, Marketing, and Planning. He retired as CN's Vice President of Safety, Sustainability, and Network Transportation, in 2011. Since leaving CN, Miller has been a consultant, Board member, volunteer, and educator.

Miller holds a Master of Science in Engineering (M.Sc.E.) in Transportation Planning & Engineering, as well as a Bachelors of Science in Engineering (B.Sc.E.) in Civil Engineering, both from the University of New Brunswick.



Marc Brazeau, President and CEO of the Railway Association of Canada

Mr. Brazeau has more than two decades of transportation industry association experience. Between 1995 and 2015, he worked for the Automotive Industries Association of Canada (AIA), where he spent more than seven years as the President and CEO. In that role, he implemented advocacy strategies, represented the association with elected politicians and senior government officials to defend the interests of its members, and liaised with media on all matters related to the Canadian automotive aftermarket industry.

He joins RAC from automotive paint and products distributor Uni-Select, where he held the position of Vice-President of Sales and Marketing since May 2015.

Mr. Brazeau holds a Bachelor of Arts in Communications from the University of Ottawa and a three-year Public Relations diploma from Humber College. In addition, he holds the internationally recognized Certified Association Executive (CAE) designation, which is built on abilities that demonstrate the essential skills of efficient and effective not-for-profit management. Mr. Brazeau is bilingual.



James Clements, Senior Vice-President Strategic Planning and Technology Transformation, CP

James Clements was named Senior Vice-President Strategic Planning and Technology Transformation in September 2019.

In this role, James is responsible for strategically driving results through the application of technology, improving data integration, and delivering continuous process improvements.

By identifying beneficial opportunities for the organization, he drives efficiencies across the company and improves overall service. James is also responsible for overseeing the operation of CP's Network Service Centre and the company's facilities and real estate portfolios.

James has more than 20 years of experience at CP, including extensive understanding of CP's customers, processes and systems. Prior to his current role, James held the position of Vice-President Strategic Planning and Transportation Services since 2015. Throughout his career, he has held a wide range of leadership roles at the company including within car management, finance, logistics, grain marketing and sales in Canada and the U.S., as well as marketing and sales responsibilities for various other lines of business.

He holds an MBA in International Business and Finance from McGill University and a Bachelor of Science in Computer Science and Mathematics from McMaster University.

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Phil Eng, President, Long Island Rail Road (LIRR)

Phil Eng is the President of the MTA Long Island Rail Road, the largest commuter railroad in the nation serving over 89 million riders a year. Phil initiated the railroad's Forward program – a set of strategic initiatives aimed at improving service reliability and enhancing the customer experience. Under Phil's leadership, Long Island Rail Road is delivering an historic \$6B capital program to modernize and expand its infrastructure, including Double Track, Main Line Expansion, East Side Access, Jamaica Capacity Improvements, new M9 fleet and Centralized Train Control.

Phil first joined the MTA in 2017 as the Chief Operating Officer where he spearheaded initiatives focused on modernizing transportation systems through innovative technologies. These include the development of new fare payment applications and testing new signaling systems. Phil also served as the Acting President for New York City Transit leading the early efforts of the Subway Action Plan.

Phil began his career in public service in 1983 at the New York State Department of Transportation as a Junior Engineer. He gained expertise working his way up through various groups from Structures, Bridge Inspection, Maintenance, Design and Construction. At NYSDOT Phil held various positions including Construction Supervisor, Regional Director, Chief Engineer before his final post as Executive Deputy Commissioner. During his tenure at DOT, Phil played a vital role improving project delivery and use of design build while delivering significant projects such as the I-81 Environmental Impact Study, Rochester Train Station, and construction of the new Kosciuszko and the Mario M. Cuomo Bridge bridges.

He earned his Bachelor of Engineering at Cooper Union and is a member of the American Society of Civil Engineers. Phil is a native Long Islander, and currently resides with his wife, Carole, and their four children in Smithtown.



Bruce R. Burrows, President and CEO, Chamber of Marine Commerce

Mr. Burrows has headed the Chamber of Marine Commerce since December 2016.

Mr. Burrows draws on strong advocacy skills and over 35 years of experience in the transportation and industrial sectors, having held progressively senior positions at Canadian Pacific in Canada and Europe, the Railway Association of Canada in Ottawa, and TACTIX Government Relations and Public Affairs - where he led their 'Transportation, Infrastructure and Energy' practice.

Mr. Burrows has attained a distinguished list of achievements for the organizations he has represented, including commercial client account expansion, asset acquisitions, regulatory approval for network rationalization, passage of major legislation, tax freezes, capital cost allowance improvements, and federal government funding for capital projects.

In the past he has been a board director of the Transportation Association of Canada, the Greater Vancouver Gateway Council, the Canadian Society of Association Executives (OG) and member of the Canadian Chamber of Commerce's Transportation and International Affairs committees and the National Roundtable on the Environment and Economy's Advisory Committee. He was co-founder of the Ottawa "Learning Lunches" series for association senior executive development.

Mr. Burrows is active in his community and recently served on the board of The Vimy Foundation. In 2012, Mr. Burrows was awarded the Queen's Diamond Jubilee Medal for his work to raise awareness of the national importance of Canada's victory at Vimy Ridge during the First World War. Also, in 2012, he was made a fellow of the Royal Canadian Geographic Society.

A graduate of Upper Canada College and Queen's University with a business degree, he is also a credited member of the Institute of Logistics and Transport.

He is married to Maria Amalia of the Dominican Republic and has four children.

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Tony Boemi, Vice –President, Montreal Port Authority

Tony Boemi joined the Montreal Port Authority (MPA) as Vice-President, Growth and Development in May of 2008. Prior to joining the MPA, his entry into the Maritime industry dates back to 1975, when he first joined Canadian Pacific Ships (CP Ships).

He completed his studies in information technology from Control Data Institute, and also obtained management, and marketing certificates from Concordia University.

Throughout his tenure with CP Ships, he held several senior management positions within the company's different brands, and gained extensive experience in the areas of IT, sales management, marketing, and commercial trade services.

Following the acquisition of CP Ships by Hapag-Lloyd AG in 2005, he was appointed Director, Sales and Marketing, Canada for Hapag-Lloyd, a position he held until May 2008, when he joined the Montreal Port Authority's management team.

His current responsibilities with the MPA include developing the commercial strategies in the sectors of containers, general cargo, liquid and dry bulk commodities and the cruise sector, and also oversees the Port of Montreal's representatives based in the USA, Europe, and Asia.

He is a board member of the Chamber of Marine Commerce and is also President of the St. Lawrence Cruise Association. He is an active participant to several other industry associations.



Ferio Pugliese, Senior Vice President, Air Canada Express and Government Relations

Ferio Pugliese was appointed Senior Vice President, Air Canada Express and Government Relations in August 2018. In this role, Ferio has overall responsibility for the strategic direction of Air Canada's regional operations, management of the Capacity Purchase Agreements and the relationship with current and future regional carriers operating on its behalf. He also has oversight for all relationships between the airline and the various levels of government.

He joined Air Canada from Hydro One where he was Executive Vice President, Customer Care, Corporate Affairs and Hydro One Telecom. He has also held executive leadership positions at other Canadian companies including at WestJet, WestJet Encore and Catalyst Paper Corporation.

Ferio holds a Master of Arts degree in Adult Education from Central Michigan University, an Honours Bachelor of Arts degree in Social Science and an Honours Bachelor of Commerce degree, both from the University of Windsor. He has also been recognized by Caldwell Partners as one of Canada's Top 40 under 40.